

ORAL POSTURE

Terms & Conditions

Effective Date: September 23, 2026

These Terms & Conditions (“Terms”) govern your use of the Oral Posture website and your interaction with Oral Posture through our website, forms, scheduling systems, and related online services. By using our website or requesting services, you agree to these Terms. If you do not agree, please do not use the website.

1. About Oral Posture

Oral Posture provides Orofacial Myofunctional Therapy and related educational and functional services. Services may include evaluation, therapy, education, breathing and oral-function assessment, and care coordination, as appropriate to the patient.

Services are individualized. Information on the website is general educational information and is not a substitute for an individualized evaluation or medical diagnosis.

2. No Emergency or Medical Advice

Oral Posture is not an emergency medical service. Do not use the website, email, telehealth messaging, or other online communications for emergencies. If you are experiencing an emergency, call 911 or seek immediate emergency medical care.

Information provided through the website is educational and should not be interpreted as a diagnosis, guarantee, or recommendation that a particular treatment is appropriate for you or your child.

3. Initial Assessments and Treatment

An initial assessment is used to understand the patient’s history, symptoms, oral function, breathing patterns, and other relevant factors and to develop individualized recommendations.

Recommendations may include therapy, home exercises, coordination with other health professionals, or referral for additional evaluation. Oral Posture does not guarantee any particular outcome.

4. Telehealth

Telehealth may be available when clinically appropriate. Telehealth services depend on technology, patient participation, clinical appropriateness, and applicable licensing and telehealth laws.

Technical interruptions may occur. If a telehealth connection is inadequate or the clinician determines that an in-person evaluation is necessary, the appointment may need to be rescheduled or an alternative arrangement made.

5. Scheduling, Cancellations, and No-Shows

Appointments are reserved specifically for the patient. Please provide as much notice as possible if you need to cancel or reschedule.

Oral Posture's current cancellation and no-show policy, including any applicable fees, will be provided at scheduling and in the patient financial agreement. The current signed financial agreement governs if it differs from these general Terms.

6. Fees and Payment

Fees for assessments and therapy are provided before or at scheduling and may change over time. Payment is due according to the practice's current financial policies.

Oral Posture is an out-of-network practice unless otherwise expressly stated. Patients are responsible for payment regardless of whether an insurance company reimburses any portion of the services. When appropriate, Oral Posture may provide a superbill or receipt for the patient to submit to an insurer.

7. Insurance and Reimbursement

Oral Posture does not guarantee insurance coverage, reimbursement, or eligibility. Insurance policies differ, and patients are responsible for confirming benefits and requirements directly with their insurer.

8. Patient Responsibilities

Patients and parents/guardians are responsible for providing accurate and complete information, informing Oral Posture of relevant changes in health or medications, following agreed-upon home recommendations, attending scheduled appointments, and communicating concerns or changes in symptoms.

For minors, the parent or legal guardian is responsible for providing appropriate consent and participating in care as requested.

9. Referrals and Collaboration

With appropriate authorization and when clinically appropriate, Oral Posture may communicate with physicians, dentists, orthodontists, ENTs, speech-language pathologists, occupational therapists, physical therapists, and other professionals involved in a patient's care.

Referral or coordination does not guarantee that another provider will recommend or provide a particular treatment.

10. Website Content

We make reasonable efforts to keep website information accurate and current, but we do not guarantee that all content is complete, current, or error-free.

Educational content may describe emerging research or clinical concepts. Individual results vary, and information should not be interpreted as a promise of treatment effectiveness.

11. Intellectual Property

Unless otherwise indicated, website content—including text, graphics, logos, educational materials, photographs, videos, and other original materials—is owned by or licensed to Oral Posture and is protected by applicable intellectual-property laws.

You may view and use website materials for personal, non-commercial purposes. You may not reproduce, modify, distribute, sell, publish, or create derivative works from our content without prior written permission.

12. User Submissions

If you submit information through a website form, testimonial, review request, or other communication, you represent that the information is accurate and that you have the authority to provide it. Patient testimonials, photographs, or other identifiable information will not be used for marketing without appropriate permission or authorization when required.

13. Third-Party Links and Services

Our website may link to third-party websites, products, services, or resources. These links are provided for convenience and do not constitute an endorsement. Oral Posture is not responsible for third-party content, availability, security, or privacy practices.

14. Limitation of Liability

To the extent permitted by applicable law, Oral Posture and its owners, clinicians, employees, and contractors will not be liable for indirect, incidental, consequential, special, or punitive damages arising from use of the website or reliance on general website information.

Nothing in these Terms is intended to waive or limit any right or liability that cannot lawfully be waived or limited.

15. Indemnification

To the extent permitted by law, you agree to be responsible for losses or claims arising from your unlawful use of the website, violation of these Terms, or misuse of website content.

16. Privacy

Your use of the website is also subject to Oral Posture's Privacy Policy. Health information may be subject to additional privacy protections under applicable law.

17. Changes to These Terms

We may update these Terms from time to time. Updated Terms will be posted on the website with a revised effective date. Your continued use of the website after an update constitutes acceptance of the revised Terms.

18. Governing Law

These Terms are governed by the laws applicable to Oral Posture's operations, without regard to conflict-of-law principles, except where applicable law requires otherwise.

19. Severability

If any provision of these Terms is found to be unlawful, invalid, or unenforceable, the remaining provisions will remain in effect to the fullest extent permitted by law.

20. Contact Us

Questions about these Terms may be directed to:

Oral Posture

Email: hello@oralposture.com

Phone: 760-546-2056

Website: www.oralposture.com

Address: 127 E. 3rd Ave Suite 200 Escondido, CA 92025